



Statement of Accessibility

January 19, 2019

We are committed to providing a website accessible to the largest possible audience, regardless of the assistive technology being used to access the site or the specific abilities of those individuals seeking access to the site. In our efforts to ensure accessibility for all site visitors, we have contracted Promet Source to conduct an audit to ensure that all content is accessible under ADA/Web Content Accessibility Guidelines (WCAG) 2.1 Level AA Standards.

The Promet Certification Seal represents a commitment to accessibility and inclusion. The Promet certification process involves automatic and manual testing with the goal of meeting ADA/Web Content Accessibility Guidelines (WCAG) 2.1 Level AA Standards. Automated and manual testing has been completed. This site has been optimized to ensure an excellent user experience in compliance with WCAG 2.1 Level AA Standards. Regular testing will be conducted to maintain an ongoing audit of this website, which will continue to be enhanced for optimal accessibility and usability for all users.

The website has been tested using a variety of assistive technologies. We recommend using the following web browser/screen reader combinations for an optimized experience:

- Windows: NVDA with Mozilla Firefox or JAWS with Internet Explorer
- iOS: VoiceOver with Safari
- Android: TalkBack with Chrome
- Mac: VoiceOver with Chrome or ChromeVox with Chrome

We may use different 3rd party websites, which are not controlled by us and might present challenges for individuals with disabilities that we are not able to control or remediate ourselves. Please know that these sites are not used as the sole source of (or sole vehicle for communicating) important information and you can always reach us directly for an accessible version of this information.

If you have a suggestion, question, comment or concern about our site please email us at bacflorida@bacflorida.com, call us at (305) 533-6068 or write to us at BAC Florida Bank, Attn: Customer Service Department, 169 Miracle Mile R-10, Coral Gables, Florida 33134. We will work with you to provide the information or item(s) you seek through a communication method that is accessible for you.